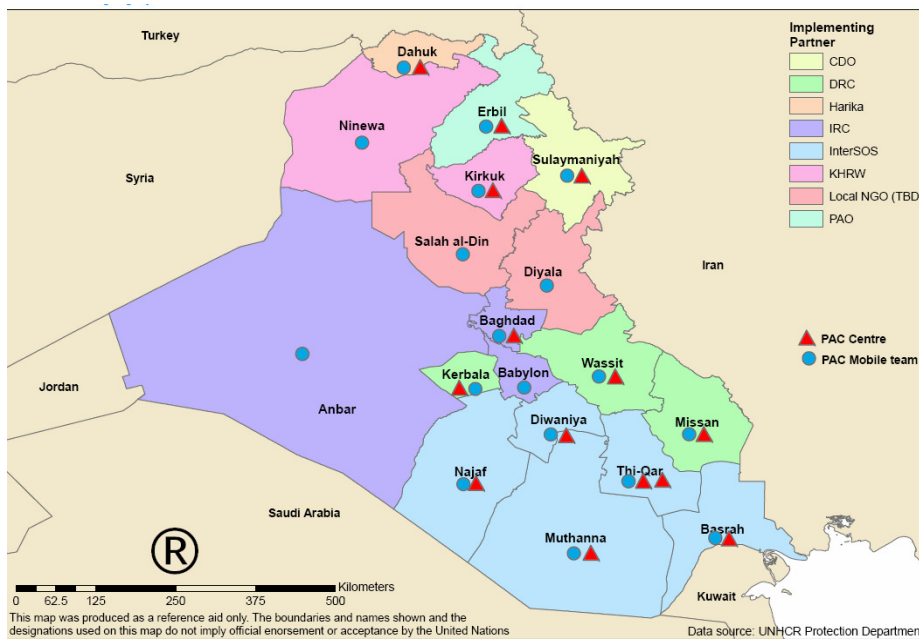


## Protection and Assistance Centres in Iraq January- June 2009



### Structure & Coverage

14 Centres and 35 mobile teams throughout Iraq, consisting of 130 Iraqi staff (lawyers, managers/team leaders, social workers, monitors, public information and data base officers) 40% are women.

### Impact

UNHCR, through the PAC network, positively contributes to the establishment of sustainable protection mechanisms by the Government, civil society and communities.

## ACHIEVEMENTS

### Protection Monitoring

- **467** Protection Monitoring Assessments were conducted throughout Iraq. Since March 2008, 1,233 assessments were conducted in 850 locations to identify protection needs, gather information on the protection environment and identify opportune interventions.

### Legal assistance

- **9,566 individuals** (of which 38% were women) benefited from PAC services: IDPs post-Samara (5,389), IDPs pre-Samara (757), refugee returnees (1079), refugee returnees into displacement (21) IDP returnees (1,326), refugees (182), asylum-seekers (28), stateless persons (5), deportee (2) and community members with specific needs (777).
- **6,970 cases** were addressed related to Civil ID (603), marriage (723), PDS card (525), inheritance (415), utilities (547), health care (471), employment (446), social welfare (370), housing (210), citizenship (176), statelessness (2), birth (409), death (141) and other personal status (79), immovable (173) and moveable property (22), passport (132), pension (108), divorce/separation (202), education (48), government assistance for IDPs (63) and for return (4), registration at MoDM (58), common criminal cases (25), other cases related to women (175), SGBV cases (19), children (77), detention (2), land allocations (8), driving licence (20), and other legal needs (717).
- **3,353 cases were solved.** PAC staff helped beneficiaries to obtain documents (1,331), access services (973), and positively resolved personal status, inheritance and assistance facilitated.

### Provision of assistance and facilitation of access to services

- Persons of concern were assisted with their protection needs through a **referral system**. 1,847 clients were referred to PAC teams and PAC staff referred 1,445 cases to other stakeholders, including authorities, NGOs, UNHCR, or another PAC. Examples of interventions: assistance to register with competent authorities, to obtain various documents to enjoy a wider spectrum of rights, basic services, humanitarian/financial assistance, inheritance/property/land allocation, restitution, recognition as person freedom of movement, as well as marriage and divorce rights, advocacy to stop evictions or to find alternative solutions for persons of concern, follow up on detention cases, prevention and response to SGBV, advocacy on rights of children.
- PAC teams responded to **2,000 requests** to assist in accessing services and NFIs.
- PAC mobile teams conducted **1,091 visits** to reach beneficiaries, assess their needs, and provide legal information and assistance.

### Strengthened local capacity to address identified needs

- Workshops (7), briefings (18), trainings (3) were means to raise awareness about protection of persons of concern and were aimed at local authorities (36), civil society members (33), host community members (33), IDPs post-Samara (190), IDPs pre-Samarra (24), refugees (30).