Context

IOM Iraq was established in 2003, and has built a strong network of staff, offices and logistics capacity. With more than 1,500 staff and main offices in Baghdad, Erbil, and Basra and 16 sub-offices in key locations, IOM works in cooperation with the Government of Iraq to provide support across all of Iraq’s 18 governorates.

IOM works in partnership with UN agencies, Non-Governmental Organizations (NGOs) and Community Service Organizations (CSOs) as a member of the United Nations Country Team (UNCT) for Iraq.

Within its Health border and mobility management (HBMM) framework, IOM delivers and promotes comprehensive, immediate and long-term preventive and curative health programmes which are beneficial, accessible, and equitable for migrants, mobile population and other vulnerable and hard to reach populations. IOM works within existing health framework and with government authorities and Health, WASH, and Protection cluster coordination mechanism. IOM provides travel health assessments, emergency life-saving assistance and health system strengthening which has been disrupted by long term conflict, distance and other accessibility issues.

IOM supports the Ministry of Health in its response to the COVID-19 outbreak in Iraq. Working closely with the Departments of Health at the governorate level, UN agencies, and other health actors, IOM will strengthen disease surveillance, case management, infection prevention and control, and risk communication and community engagement to reduce disease transmission in Iraq.

Under the general guidance of the Chief of Mission (CoM), overall supervision of the Migration Health Coordinator and the direct supervision of the Migration Health Programme Officer, the successful candidate will be responsible and accountable for the implementation of COVID-19 response activities related to Risk Communication and Community Engagement (RCCE) in their geographic area of concern.
Core Functions / Responsibilities

1. Responsible for supporting the implementation of IOM’s COVID-19 public health response activities related to risk communication and community engagement (RCCE)

2. Work alongside Migration Health Officer to strengthen risk communication and community engagement within catchment areas of targeted health facilities, informal settlements, within camp-based populations, and at points of entry and control.

3. In collaboration with other units and agencies, including the Ministry of Health (MoH) and IOM’s Communication with Communities (CwC) team, support the regular updating, adaptation, and development of communication messages.

4. Design community engagement activities targeting different high-risk and vulnerable groups as transport agencies, pilgrims, taxi drivers, traders, and frequent travelers.

5. Support joint efforts with the IOM Preparedness and Response, Community Stabilization, Returns and Recovery, and Migration Management units’ teams to ensure a harmonized approach to RCCE across the mission.

6. Create community engagement strategies to address prevention and recovery of violence, discrimination, xenophobia, and marginalization through the development of targeted messages and community-based interventions.

7. Support the design and implementation of community-led activities raising in close coordination with local authorities and community-based organizations and platforms.

8. Establish linkages with community feedback/complaint mechanisms and ensure that program activities address and are responsive to community feedback.

9. Support capacity building efforts for community outreach cadres, such as health and hygiene promoters and community health workers, through the development and organization of trainings and establishment of supervision mechanisms.

10. Review and analyze health facility and community data, including community perceptions and insights on a regular basis to identify issues requiring attention. Share information with the Migration Health Officer on a regular basis highlighting changes in the situation.

11. Regularly visit and/or engage with supported health facilities and targeted groups/sites to ensure successful participatory approaches, feedback systems, risk communication and evidence-based advocacy.

12. Provide concrete recommendations on improving the quality of IOM’s interventions ensuring that they are responsive to the needs and that quality assurance is mainstreamed across all activities.

13. Follow-up on IOM project field targets, and any applicable Monitoring & Evaluation indicators.

14. Provide weekly activity reports highlighting achievements, challenges, and key follow-up actions.

15. Perform such other duties as may be assigned.

Required Qualifications

**Education:**

- Bachelor’s degree in social sciences, medicine, nursing, midwifery, or other health related field from an accredited institution with a minimum of 2 years of experience supporting national or sub-national health programs.

**Experience and Skills:**

- Experience supporting the national health system at a sub-national level.
- Experience with international non-governmental organizations or UN agencies is advantageous.
- Programmatic field experience in RCCE; including planning, implementation and analysis of technical RCCE interventions.
- Operational and field experience in migration, refugee and displaced persons’ health-related issues, programme development, and health service delivery.
Experience in health programming, including planning, implementation, and monitoring

Languages:

- Excellent command of English, Kurdish and Arabic is required.

Behavioral Competencies

- Work prioritization and ability to multitask.
- Shares knowledge and experience.
- Positive, constructive attitude.
- Ability to work and act under pressure with discretion in politically sensitive environment with a minimum of comfort.
- Responds positively to critical feedback and differing points of view.
- Ready to work independently, under tight deadlines.
- Displays cultural, gender, religion, race, nationality and age sensitivity and adaptability
- Ability to work in a multi-cultural team environment with a positive attitude.
- Highest standards of integrity, discretion and loyalty.
- Strives for supportive working environment and positive working relationship.
- Focuses on result for the client and responds positively to feedback.
- Creates a respectful office environment free of harassment, retaliation, and promotes the prevention of sexual exploitation and abuse (PSEA).

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<tr>
<th>IOM IN/234 - Policy and Procedures for Preventing and Responding to Sexual Exploitation and Abuse</th>
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<tr>
<td>IOM has a policy of zero tolerance of sexual exploitation and abuse (SEA) by IOM staff members and the employees or any other persons engaged and controlled by IOM Contractors. The staff members and all contract type holders shall protect against and prevent sexual exploitation and abuse (PSEA).</td>
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How to apply:
Interested candidates are invited to submit their applications via this link:
https://iraq.iom.int/jobs/national-programme-officer-rcce
In order for an application to be considered valid, IOM only accepts online profiles duly completed. Only shortlisted candidates will be contacted.

Posting period:
From: 05.05.2020 to 16.05.2020