Organization or Agency: International Organization for Migration (IOM)
Position Title: Community Based Surveillance Team Leader
Organizational Unit: Emergency Health
Duty Station: Erbil, Iraq
Type of Contract: Sub-Contract to Stars & Orbit
Grade: Equivalent to G6
Duration of Appointment: Five (5) months, with possibility of extension subject to satisfactory performance and funds availability
Closing Date: 25th August 2020
Reference Code: CFA2020/IRQ/147

IOM is committed to a diverse and inclusive environment. Applications from qualified female candidates are especially encouraged, as well as the internal and external candidates are eligible to apply to this vacancy. For the purpose of the vacancy, the internal candidates are considered as first-tier candidates.

Context

Within its Health border and mobility management (HBMM) framework, IOM delivers and promotes comprehensive, immediate and long-term preventive and curative health programmes which are beneficial, accessible, and equitable for migrants, mobile population and other vulnerable and hard to reach populations. IOM works within existing health framework and with government authorities and Health, WASH, and Protection cluster coordination mechanism. IOM provides travel health assessments, emergency life-saving assistance and health system strengthening which has been disrupted by long term conflict, distance and other accessibility issues.

IOM Iraq was established in 2003, and has built a strong network of staff, offices and logistics capacity. With more than 1,500 staff and main offices in Baghdad, Erbil, and Basra and 16 sub-offices in key locations, IOM works in cooperation with the Government of Iraq to provide support across all of Iraq’s 18 governorates. IOM works in partnership with UN agencies, Non-Governmental Organizations (NGOs) and Community Service Organizations (CSOs) as a member of the United Nations Country Team (UNCT) for Iraq.

IOM supports the Ministry of Health in its response to the COVID-19 outbreak in Iraq. Working closely with the Departments of Health at the governorate level, UN agencies, and other health actors, IOM will strengthen disease surveillance, case management, infection prevention and control, and risk communication and community engagement to reduce disease transmission in Iraq.

Under the general guidance of the Chief of Mission (CoM), overall supervision of Migration Health Emergency Response Coordinator, and the direct supervision of the Migration Health Officer for Disease Surveillance and Data Management, the incumbent will be responsible for assisting programs related to Migration Health under the area of responsibility as below:
Core Functions / Responsibilities

1. Lead field-level implementation of Community Based Surveillance (CBS) activities, including liaising with local health facility regarding community surveillance, reporting surveillance / HIS data from the health facilities, and conducting trainings for contact tracers and case investigators.
2. Implement activities within a community-based surveillance pilot in camps and informal settlements, sharing prompt feedback and addressing challenges with team members to improve quality.
3. Directly supervise and maintain regular communication with focal points identified in communities and in health facilities.
4. Organize trainings for community-based focal points, including but not limited to: content focused on identification and reporting of suspect cases, rumors and misinformation, and community feedback. Engage with health facility based focal points accordingly.
5. Quickly mobilize focal points to adapt to new circumstances and protocols as conditions and technical guidelines may change during COVID-19.
6. Liaise with Risk Communication and Community Engagement teams to build relationships with focal points, supported communities and target populations to generate buy-in for the need for early detection of suspect cases of COVID-19.
7. Conduct relevant activities to monitor high-risk and vulnerable groups, ensuring alignment with Migration Health Department team members and targeted health facilities.
8. Ensure timely collection and entry of quality and accurate disease surveillance data (related to Migration Health Department COVID-19 response activities) into project M&E and reporting platforms.
9. Provide oversight and additional training of disease surveillance data collection to focal points, supporting their use of electronic data collection tools (ODK/KOBO).
10. Coordinate with other CBS counterparts in other governorates, IOM colleagues and DoH representatives to harmonize program implementation and identify best practices.
11. Contribute to periodic reports (internal and external) as needed.
12. Perform such other duties as may be required.

Required Qualifications

Education:

- University degree from an accredited university in Public Health, Statistics, Social Sciences, Information Technology, Computer Science, or any relevant field with equivalent combination of relevant training and practical experience.

Experience and Skills

- Minimum four years of related field of experience.
- Team management experience.
- Proven ability to establish and build partnerships.
- Ability to compile and analyze data to prepare weekly reports.
- Experience acting as a team leader or focal point, or experience acting in coordinating role to share urgent information across multiple health teams/entities is an asset.
- Experience organizing teams and community outreach campaigns; ability to adapt and modify activities quickly is an asset.
- Field-level health programming experience is preferred.
- Experience with an international organization is an advantage.

Languages:

- Excellent command of English, Kurdish and Arabic is required.
- Any other language is an asset.
Behavioral Competencies

- Work prioritization and ability to multitask.
- Shares knowledge and experience.
- Positive, constructive attitude.
- Ability to work and act under pressure with discretion in politically sensitive environment with a minimum of comfort.
- Responds positively to critical feedback and differing points of view.
- Ready to work independently, under tight deadlines.
- Displays cultural, gender, religion, race, nationality and age sensitivity and adaptability.
- Ability to work in a multi-cultural team environment with a positive attitude.
- Highest standards of integrity, discretion and loyalty.
- Strives for supportive working environment and positive working relationship.
- Focuses on result for the client and responds positively to feedback.
- Creates a respectful office environment free of harassment, retaliation, and promotes the prevention of sexual exploitation and abuse (PSEA).

IOM IN/234 - Policy and Procedures for Preventing and Responding to Sexual Exploitation and Abuse

IOM has a policy of zero tolerance of sexual exploitation and abuse (SEA) by IOM staff members and the employees or any other persons engaged and controlled by IOM Contractors. The staff members and all contract type holders shall protect against and prevent sexual exploitation and abuse (PSEA).

How to apply:
Interested candidates are invited to submit their applications via this link: https://iraq.iom.int/jobs/community-based-surveillance-team-leader
In order for an application to be considered valid, IOM only accepts online profiles duly completed. Only shortlisted candidates will be contacted.

Posting period:
From: 18.08.2020 to 25.08.2020